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Completeness, Recall, and Negation in Open-World Knowledge Bases



Simon Razniewski, Hiba Arnaout, Shrestha Ghosh, Fabian Suchanek







On the Limits of Machine Knowledge: Completeness, Recall and Negation in Web-scale Knowledge Bases

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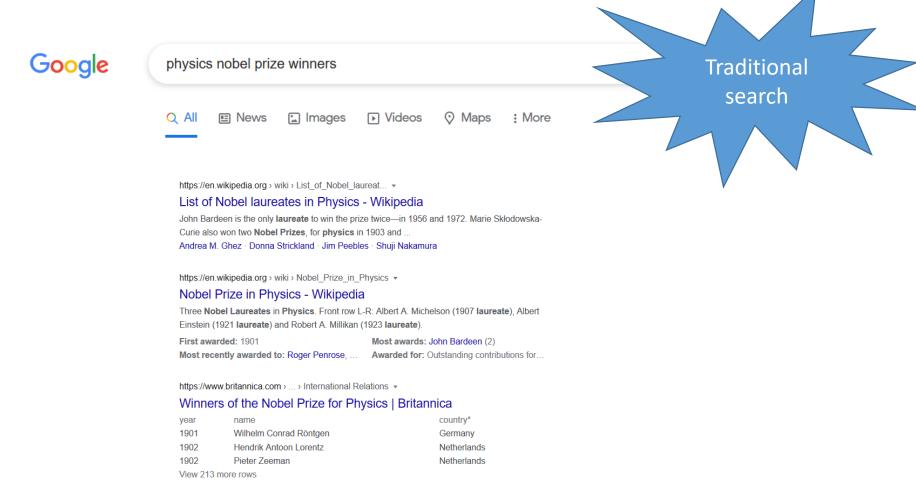
- 1. Introduction & Foundations (Simon) 9:00-9:30 CEST
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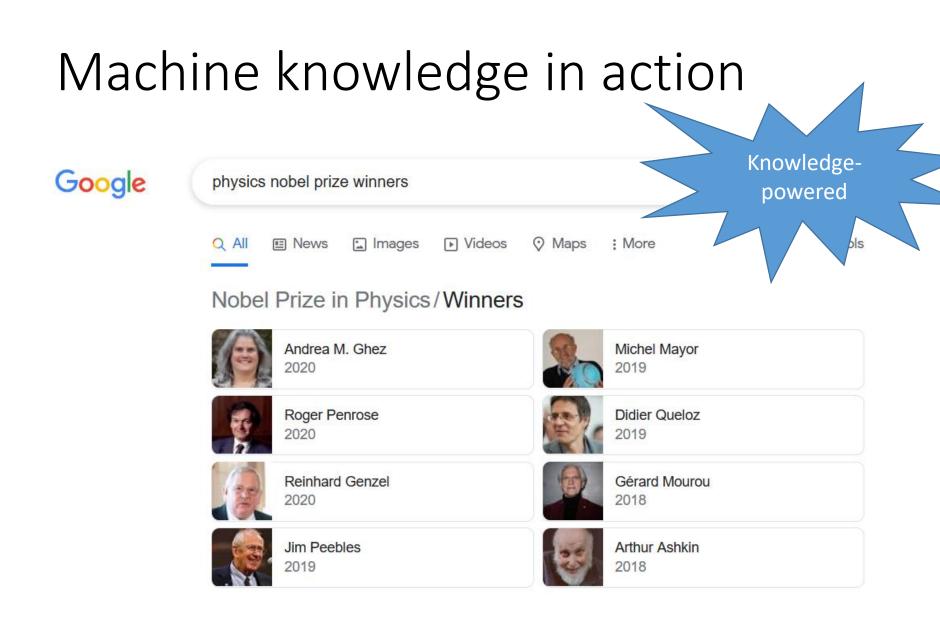
Machine knowledge in action



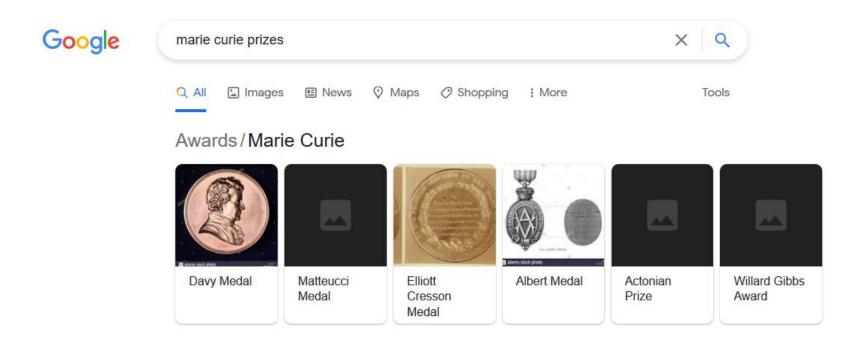
https://www.research-in-germany.org > nobel-laureates -

German Nobel laureates - Research in Germany

J. Georg Bednorz: 1987 - Physics ... An unusual approach made Georg Bednorz a pioneer in the field of superconductivity – and **Physics Nobel Prize laureate** in ...



Machine knowledge in action

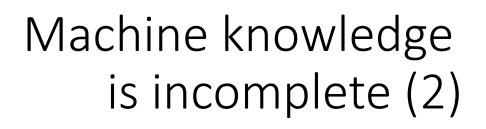


Machine knowledge is awesome

- Reusable, scrutable asset for knowledge-centric tasks
 - Semantic search & QA
 - Entity-centric text analytics
 - Distant supervision for ML
 - Data cleaning
- Impactful projects at major public and commercial players
 - Wikidata, Google KG, Microsoft Satori, ...
- Strongly rooted in semantic web community
 - Linked data, vocabularies, ontologies, indexing and querying,

But: Machine Knowledge is incomplete

Google	marie curie prize	S			×	٩		
	Q All 🖬 Image	s 🗉 News 🤇	🖓 Maps 🛷 Shopp	oing : More	То	ols		
	Awards/Mar	rie Curie						
							Nobel Prize	• •
	Davy Medal	Matteucci Medal	Elliott Cresson Medal	Albert Medal	Actonian Prize	Willard Gibbs Award	• (2x)	•





Wikidata KB:

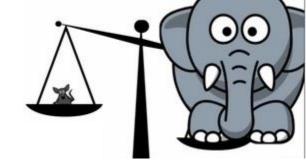
Semantic Web Journal has only published 84 articles ever

<u>https://scholia.toolforge.org/venue/Q15817015</u>

Most cited papers on data integration have <38 citations

<u>https://scholia.toolforge.org/topic/Q386824</u>

But: Machine knowledge is one-sided



- In KB:
 - Nicola Tesla received title of IEEE fellow
 - Vietnam is a member of ASEAN
 - iPhone has 12MP camera
- Not in KB:
 - Nicola Tesla did not receive the Nobel Prize
 - Switzerland is not a member of the EU
 - *iPhone 12 has no headphone jack*

Why is this problematic? (1) Querying

- Decision making more and more data-driven
- Analytical queries paint wrong picture of reality
 - E.g., SW journal deemed too small
- Instance queries return wrong results
 - E.g., wrongly assuming certain authors never published in SW Journal

Why is this problematic? (2) Data curation

- Effort priorization fundamental challenge in human-in-the-loop curation
 - Should we spend effort on obtaining data for SWJ or TKDE?
- Risk of effort duplication if not keeping track of completed areas
 - Spending effort on collecting data ... already present

Why is this problematic? (3) Summarization and decision making

Booking.com 🗳 Bathroom Safety & security Sellness 😵 Fitness Fire extinguishers Toilet paper Full body massage Towels CCTV outside property CCTV in common areas Additional charge Private bathroom Hand massage Additional charge Toilet Smoke alarms Head massage Additional charge Free toiletries 24-hour security Safety deposit box Couples massage Additional charge Hairdryer Shower Foot massage Additional charge (i) General Neck massage Additional charge E Bedroom Paid WiFi Back massage Additional charge Linen Mini-market on site Spa/wellness packages Wardrobe or closet Vending machine (drinks) Steam room Alarm clock Designated smoking area Spa Facilities Air conditioning Room Amenities Light therapy ree room Soc Pets a No free WiFi! applic • / Facial treatments Ironing facilities Flat-screen TV Beauty Services Non-smoking rooms Satellite channels Sun loungers or beach chairs Radio Iron Pool/beach towels Air conditioning Telephone Hot tub/iacuzzi 🖉 тү Accessibility Massage Additional charge Pay-per-view channels Spa and wellness centre Visual aids: Tactile signs **Food & Drink** Additional charge Visual aids: Braille



Camera

- Pro 12MP camera system: Ultra Wide, Wide, and Telephoto cameras
- Ultra Wide: f/2.4 aperture and 120° field of view
- Wide: f/1.6 aperture
- Telephoto: f/2.2 aperture
- 2.5x optical zoom in, 2x optical zoom out; 5x optical zoom range
- Digital zoom up to 12x
- Night mode portraits enabled by LiDAR Scanner
- Portrait mode with advanced bokeh and Depth Control
- Portrait Lighting with six effects (Natural, Studio, Contour, Stage, Stage Mono, High-Key Mono)
- Dual optical image stabilization (Wide and Telephoto)
- Sensor-shift optical image stabilization
- Five-element lens (Ultra Wide): six-element lens (Telephoto): seven-element lens (Wide)
- Brighter True Tone flash with Slow Sync
- Panorama (up to 63MP)
- Sapphire crystal lens cover
- 100% Focus Pixels (Wide)
- Night mode (Ultr
- Deep Fusion (

No headphone jack

- Sensor-shift optical image stabilization for video (Wide)
- Optical image stabilization for video (Wide)
- 2.5x optical zoom in. 2x optical zoom out: 5x optical zoom range
- Digital zoom up to 7x
- Audio zoom
- Brighter True Tone flash
- OuickTake video
- Slo-mo video support for 1080p at 120 fps or 240 fps
- Time-lapse video with stabilization
- Night mode Time-lapse
- Extended dynamic range for video up to 60 fps
- Cinematic video stabilization (4K, 1080p, and 720p)
- Continuous autofocus video

Chocolate or cookies Additional charge Fruits Additional charge

On-site coffee house

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×.

- Higher level toilet Toilet with grab rails Wheelchair accessible

I ower bathroom sink

English

Sauna Additional charge

Languages spoken

Fitness centre

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Topic of this tutorial

How to know how much a KB knows?

How to = techniques How much knows = completeness/recall/coverage bookkeeping/estimation KB = General world knowledge repository

What this tutorial offers

- Logical foundations
 - Setting and formalisms for describing KB completeness (part 1)
- Predictive assessment
 - How (in-)completeness can be statistically predicted (Part 2)
- Count information
 - How count information enables (in-)completeness assessment (Part 3)
- Negation
 - How salient negations can be derived from incomplete KBs (Part 4)
- Relative recall
 - How to define and measure recall in without gold standard (Part 5)

Goals:

- 1. Systematize the topic and its facets
- 2. Lay out assumptions, strengths and limitations of approaches
- 3. Provide a practical toolsuite

Relevant research domains

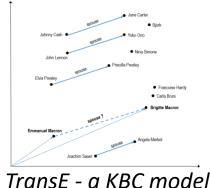
- Semantic Web
- Logics
- Statistics
- Machine Learning
- Natural language processing

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What this tutorial is NOT about

- Knowledge base completion (KBC)
 - "How to make KBs more complete"
- Related: Understanding of completeness is needed to know when/when not to employ KBC
 - KBC naively is open-ended
 - → Understanding of completeness needed to "stop"
- But:
 - Heuristic, error-prone KBC not always desired
 - Completeness awareness != actionable completion
- Literature on knowledge graph completion, link prediction, missing value imputation, etc.
 - E.g., Rossi, Andrea, et al. <u>Knowledge graph embedding for link prediction: A comparative analysis</u> *TKDD 2021*

Beatles members: John Lennon 36% Paul McCartney 23% George Harrison 18% Bob Dylan 5% Ringo Starr 3% Elvis Presley 2% Yoko Ono 2%



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Knowledge base - definition

Given set E (entities), L (literals), P (predicates)

- Predicates are positive or negated properties
 - bornIn, notWonAward, ...
- An assertion is a triple $(s, p, o) \in \mathbf{E} \times \mathbf{P} \times (\mathbf{E} \cup \mathbf{L})$
- A practically available KB K^a is a set of assertions
- The ``ideal'' (complete) KB is called Kⁱ
- Available KBs are incomplete: K^a ⊆ Kⁱ

Knowledge bases (KBs aka. KGs)

subject-predicate-object triples about entities, attributes of and relations between entities

predicate (subject, object)

type (Marie Curie, physicist)
subtypeOf (physicist, scientist)

placeOfBirth (Marie Curie, Warsaw) residence (Marie Curie, Paris) ¬placeOfBirth (Marie Curie, France)

discovery (Polonium, 12345) discoveryDate (12345, 1898) discoveryPlace (12345, Paris) discoveryPerson (12345, Marie Curie)

atomicNumber (Polonium, 84) halfLife (Polonium, 2.9 y) + composite objects

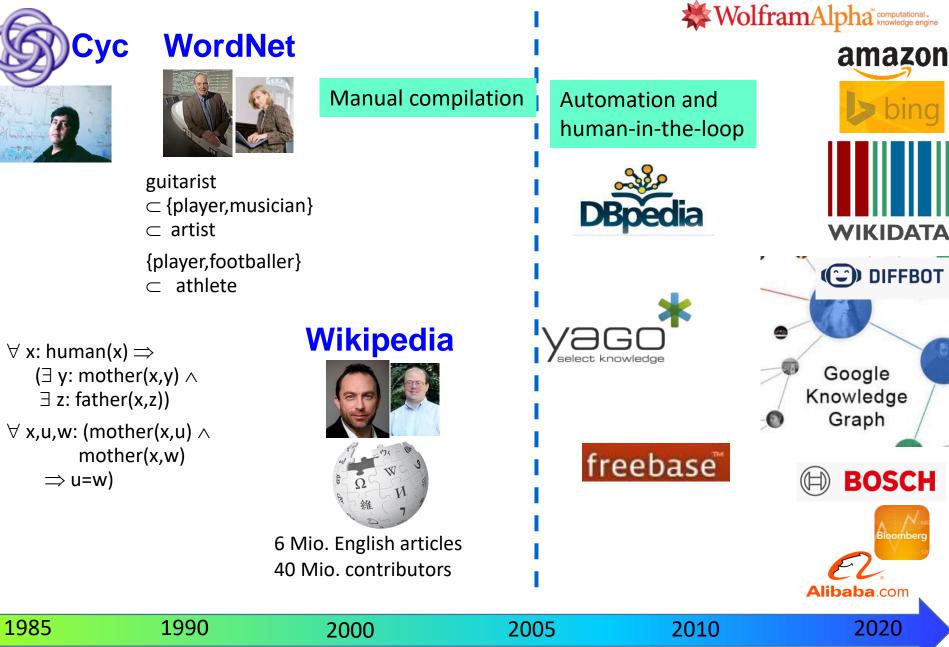
taxonomic knowledge

factual knowledge

spatio-temporal & contextual knowledge

expert knowledge

History of knowledge bases



KB scale and use cases

Wikidata (open)

- 95 M items
- 1.1 B statements

Google KG

- 5 B items
- 500 B statements

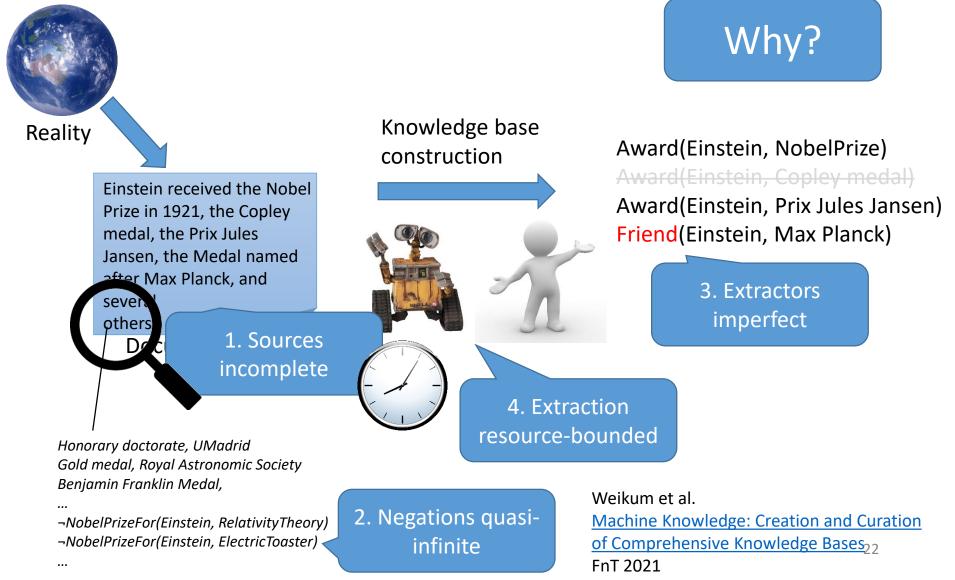
Major use cases:

- semantic search & QA
- language understanding
- distant supervision for ML
- data cleaning





KB incompleteness is inherent



Resulting challenges

Available KBs are incomplete K^a << Kⁱ

2. Available KBs hardly store negatives $\mathbf{K}^{a^-} \approx \emptyset$

Formal semantics for incomplete KBs: Closed vs. open-world assumption

won			
name	award		
Brad Pitt	Oscar		
Marie Curie	Nobel Prize		
Berners-Lee	Turing Award		

	Closed-world assumption	Open-world assumption
won(BradPitt, Oscar)?	→ Yes	\rightarrow Yes
won(Pitt, Nobel Prize)?	→No	\rightarrow Maybe

- Databases traditionally employ closed-world assumption
- KBs (semantic web) necessarily operate under open-world assumption 24

Open-world assumption

me of Thrones directed by Shakespeare?

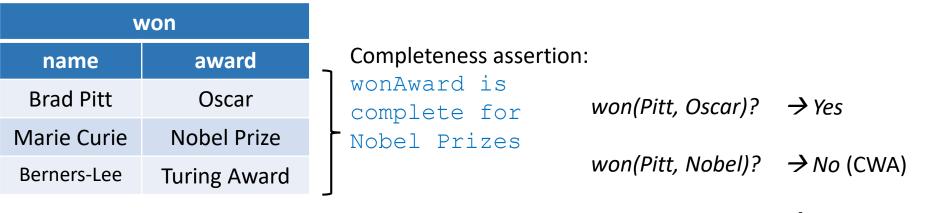
World-aware AI? Practically useful paradigm? • Q: Trump broa

The logicians way out – completeness metadata

 Need power to express both maybe and no

(Some paradigm which allows both open- and closed-world interpretation of data to co-exist)

• Approach: Completeness assertions [Motro 1989]



won(Pitt, Turing)? \rightarrow Maybe (OWA)

The power of completeness metadata

Know what the KB knows:

 \rightarrow Locally, K^a = Kⁱ

Absent assertions are really false:

 \rightarrow Locally, s $\neg \in K^a$ implies s $\neg \in K^i$

Completeness metadata: Formal view

Complete (won(name, award); award = 'Nobel')

Implies constraint on possible state of K^a and Kⁱ

wonⁱ(name, 'Nobel') \rightarrow won^a(name, 'Nobel')

(tuple-generating dependency)

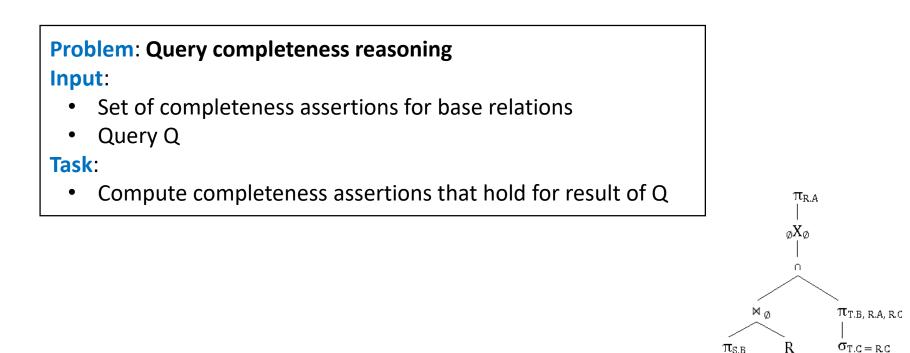
Darari et al. <u>Completeness Statements about RDF Data</u> <u>Sources and Their Use for Query Answering</u> ISWC 2013

Cardinality assertions: Formal view

- "Nobel prize was awarded 603 times"
- \rightarrow |wonⁱ(name, 'Nobel') | = 603
- \rightarrow Allows counting objects in K^a
 - Equivalent count \rightarrow Completeness assertion
 - Otherwise, fractional coverage/recall information
 - "93% of awards covered"
- Grounded in number restrictions/role restrictions in Description Logics

B. Hollunder and F. Baader <u>Qualifying Number Restrictions in Concept Languages</u> KR 1991 29

Formal reasoning with completeness metadata



 $_{\emptyset}X_{\emptyset}$

NØ

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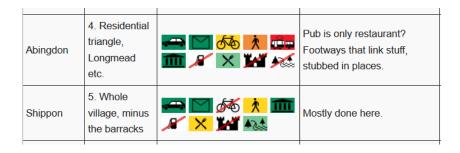
MØ

Formal reasoning with completeness metadata

Work	Description Language	Results	
Motro, TODS 1989	Views	Algorithm	
Fan & Geerts, PODS 2009	Various query languages (CQ-Datalog)	Decidability/ Complexity	
Razniewski & Nutt 2011	Join queries	Complexity	
Lang et al., SIGMOD 2014	Selections	Algorithm	
Razniewski et al., SIGMOD 2016	Selections	Algorithm, computational completeness	

Where can completeness metadata come from?

- Data creators should pass them along as metadata
- Or editors should add them in curation steps



This is a complete list of compositions by Maurice Ravel,

	28	Tout est lumière	soprano, mixed choir, and orchestra	1901	Prix de Rome competition
	29	Myrrha, cantata	soprano, tenor, baritone, and orchestra	1901	text: Fernand Beissier; • Prix de Rome competition
	31	Semiramis	cantata	1902	student competition;partially lost

• E.g., COOL-WD tool

Darari et al. <u>COOL-WD: A Completeness</u> <u>Tool for Wikidata</u> ISWC 2017 32

(cool-wd.inf.unibz.it/?p=Q22686				
COL-WID -II	Analytics Query Search entity	S,	^	
residence (P551)	White House	?		
country of citizenship (P27)	ship (P27) United States of America			
child (P40)	Ivanka Trump			
	Donald Trump Jr.			
	Eric Trump	1		
	Tiffany Trump			
	Barron Trump			
field of work (P101)	politics			
	government			

But...

- Requires human effort
 - Soliciting metadata more demanding than data
 - Automatically created KBs do not even have editors

Remainder of this tutorial:

How to automatically acquire information about what a KB knows

Takeaway Part 1: Foundations

- KBs are pragmatic collections of knowledge
 - Issue 1: Inherently incomplete
 - Issue 2: Hardly store negative knowledge
- Open-world assumption (OWA) as formal interpretation leads to counterintuitive results
- Metadata about completeness or counts as way out

Next: How to use predictive models to derive completeness metadata

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Relative completeness

- So far: "Gold" yardstick reality
 - Do we have all the Turing award winners?
 - How many of the 923 Nobel prize winners do we have?
- Now: Pragmatic "silver" yardsticks
 - 1. How much textual information does the KB cover?
 - 2. How well are entities covered relative to others?
 - 3. How well does the KB support queries?

How much textual information does the KB cover?

• Yardstick: Descriptive text

\rightarrow How much of text is covered in KB?

Augusta Ada King, Countess of Lovelace (*née* Byron; 10 December 1815 – 27 November 1852) was a British mathematician, known for her work on Charles Babbage's proposed mechanical general-purpose computer, the Analytical Engine.

Ada Lovelace (Q7259)

instance of	🗧 human
country of citizenship	United Kingdom
significant person	Gharles Babbage

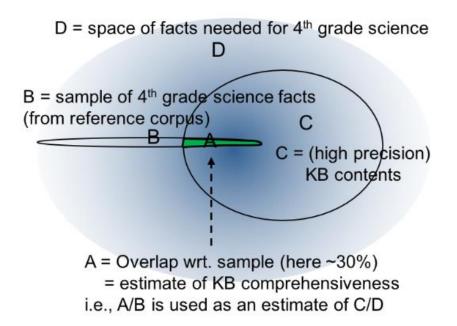
Challenge: How to measure?

Simple science texts

Reference corpus:

~1.2M sentences comprising elementary science textbooks, dictionary definitions of all fourth grade vocabulary words, simple Wikipedia pages for all fourth grade vocabulary words

 \rightarrow 4000 extracted sample triples (B)



Dalvi, B., Tandon, N., & Clark, P. (2017). <u>Domain-Targeted, High Precision Knowledge</u> <u>Extraction</u>. TACL.

Simple science texts (2)

KB	Precision	Coverage of Tuple-Expressible	
		Science Knowledge	
		(Recall on science KB)	
WebChild	89%	3.4%	
NELL	85%	0.1%	
ConceptNet	40%	8.4%	
ReVerb-15M	55%	11.5%	
Our KB	81%	23.2%	

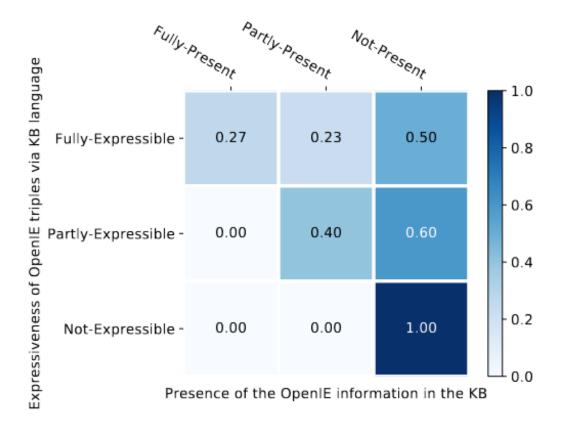
Wikipedia pages

Triples from Wikipedia pages (OPIEC corpus)

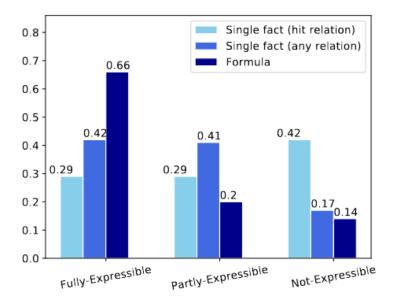
 subcorpus of 5.8M assertions where both arguments are disambiguated

> K. Gashteovski et al. On Aligning OpenIE Extractions with Knowledge Bases: A Case Study Eval4NLP 2020

Wikipedia pages (2)



Schema recall



Can an OPIEC triple be expressed in DBpedia?

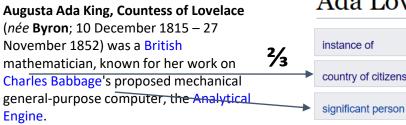
#	OIE triple	KB formula
t_1	Temporal annotation	
	(Coral Fang; "was released by"; Sire Records)	(Coral Fang; dbo:recordLabel; Sire Records) ∧
	<i>Time: (in, 2003)</i>	(Coral Fang; dbo:releaseDate; 2003)
t_2	Complex formula	
	(Garrett Davis; "was Rep. from"; Kentucky)	(G. D.; dbo:profession; State representative) \land
		[(G. D.; dbo:region; K.) \lor (G. D.; dbo:state; K.)]
t_3	Existential quantification	
	(Franz Liszt; "transcribed piece for"; Piano solo)	$\exists x : (F. L.; dbo:write; x) \land (x; dbo:genre; P. solo)$

Temporal development

How does KB coverage change over time?

Criterion:

How many of the hyperlinked entities in a Wikipedia article occur also as objects in the entity's Wikidata article

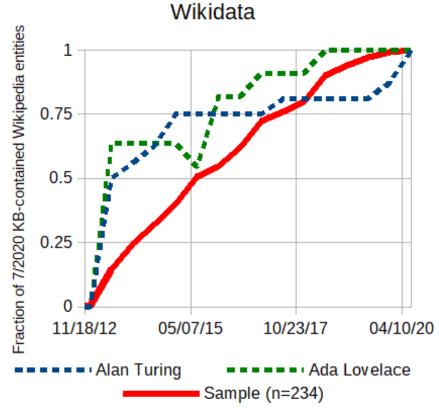


Ada Lovelace (Q7259) instance of human country of citizenship United Kingdom

Razniewski and Das <u>Structured knowledge: Have we made progress?</u> <u>An empirical study of KB coverage over 19 years</u> <u>44</u> CIKM 2020

Charles Babbage

Temporal development (2)



- \rightarrow KBs get better
- \rightarrow Absolute coverage still low (5-10%)

Relative completeness

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Entity comparison - idea



Coverage(Wikidata for Putin)?



There are more than 3000 properties one can assign to Putin...



How well is data about him compared to others?



Compared to whom?

Entity comparison – idea (2)

Quantify based on comparison with other similar entities

Ingredients:

- Similarity metric
- Data quantification
- Who is similar to Trump? How much data is good/bad?



 Deployed in Wikidata as Relative Completeness (Recoin)



Balaraman et al. <u>*Recoin: Relative Completeness</u>* <u>*in Wikidata*</u>, **Wiki Workshop 2018** 48</u>

Edsger W. Dijkstra (Q8556)

Dutch computer scientist

sex or gender	male 5 references
	▶ 5 relerences
country of citizenship	Se Kingdom of the Netherlands

2 references

name in native language	Edsger Wybe Dijkstra (Dutch)
	▶ 1 reference



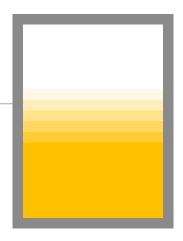
given name

Edsger W. Dijkstra (Q8556)

Dutch computer scientist

Recoin: Most relevant properties which are absent

Property ID	Label	Relative	Add Claim
P937	work location	13.4%	+
P1343	described by source	11.6%	+
P512	academic degree	10.04%	+
P39	position held	9.06%	+
P102	member of political party	6.24%	+
P856	official website	5.46%	
P140	religion	4.13%	+
P22	father	3.48%	+
P551	residence	3.25%	+
P40	child	3.22%	+



Advanced property ranking methods

- Razniewski, Simon, et al. "Doctoral advisor or medical condition: Towards entity-specific rankings of knowledge base properties." *ADMA*, 2017.
- Gleim, Lars C., et al. "SchemaTree: Maximum-Likelihood Property Recommendation for Wikidata." *ESWC*, 2020.
- Luggen, Michael, et al. "Wiki2Prop: A Multimodal Approach for Predicting Wikidata Properties from Wikipedia." *The Web Conference*. 2021.

Relative completeness

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How well does the KB support queries?

• Is the KB complete? useful

Usage = querying

Demand-weighted completeness prediction

- Alexa query logs
- Queries: Entity+property→value lookups
- Peering of entities via classes

• **Task:** Given an entity E in a KB,

 Predict property-query frequency of novel entities by interpolating from peers

barackObama:

- hasHeight: 0.16
- hasBirthdate: 0.12
- hasBirthplace: 0.08
- hasSpouse: 0.07
- hasChild: 0.05
- and query usage data of the KB, has predict the distribution of relations has that E must have in order for 95% has of queries about E to be answered successfully

Hopkinson et al. <u>Demand-Weighted Completeness</u> <u>Prediction for a Knowledge Base</u> NAACL 2018 Demand-weighted completeness prediction (2)

- Neural models can successfully predict query loads
- Query loads can be used to assess demand-weighted completeness
- → Unseen sample: 58% complete w.r.t. 95% query goal

Temporal development

300 random questions filtered from large search query logs

- AOL query log
- Bing query log
- Google query suggestion

Human annotator

• Task: Can a KB answer a query, and if so, since when?

Query	First answerable
how old is dustin pedroia	May 18, 2017
where is italian job filmed	October 15, 2015
what type of government is ontario	April 22, 2020
what time zone is ohio in	August 31, 2013

Examples Google Suggest/Wikidata

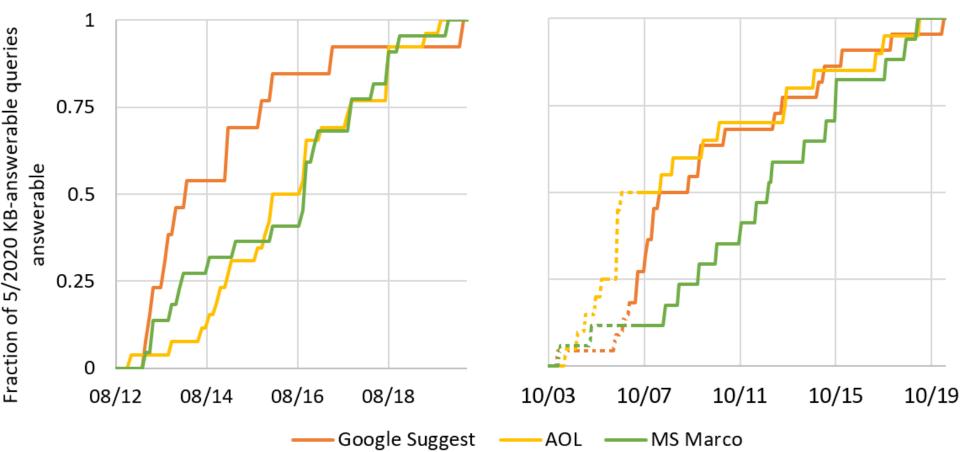
Razniewski and Das

Structured knowledge: Have we made progress? An empirical study of KB coverage over 19 years 57 CIKM 2020

Temporal development (2)

Wikidata

DBpedia



Takeaway Part 5: Relative recall

- Real-world recall not always measurable and/or relevant
- Alternative yardsticks:
 - Text
 - Related entities
 - Usage data (query logs)
- Logical next step: Cost/benefit priorization

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Wrap-up: Take-aways



- 1. KBs are incomplete and limited on the negative side
- 2. Predictive techniques work from a surprising set of paradigms
- 3. Count information a prime way to gain insights into completeness/coverage
- 4. Salient negations can be heuristically materialized

Wrap-up: Recipes

Ab-initio KB construction

- 1. Intertwine data and metadata collection
- 2. Human insertion: Provide tools
- 3. Automated extraction: Learn from extraction context

• KB curation

- 1. Exploit KB-internal or textual cardinality assertions
- 2. Inspect statistical properties on density or distribution
- 3. Compute overlaps on pseudo-random samples

Open research questions

- 1. How are entity, property and fact completeness related?
- 2. How to distinguish salient negations from data modelling issues?
- 3. How to estimate coverage of knowledge in pre-trained language models?
- 4. How to identify most valuable areas for recall improvement?

Wrap-up: Wrap-up

- KBs major drivers of knowledge-intensive applications
- Severe limitations concerning completeness and coverage-awareness
- This tutorial: Overview of problem, techniques and tools to obtain awareness of completeness

Takeaway Part 1: Foundations

- KBs are pragmatic collections of knowledge
 - Issue 1: Inherently incomplete
 - Issue 2: Hardly store negative knowledge
- Open-world assumption (OWA) as formal interpretation leads to counterintuitive results
- Metadata about completeness or counts as way out

https://www.mpi-inf.mpg.de/kr-2021-tutorial

Takeaway: Predictive recall assessment

Using statistical techniques, we can predict more or less

- the recall of facts
 - are we missing objects for a subject?
 - do all subjects have an attribute in the real world?
 - does a text enumerate all objects for a subject?
- the recall of entities
- is the distribution of entities representative?
- how many entities are in the real world?

Takeaway: negation Takeaway: Counts from text and KB 64 Count information comes in two variants 1. Current KBs lack negative knowledge Counting predicates - store integer counts 0 Enumerating predicates - store entities Rising interest in the explicit addition of negation to OW KB. ٠ Count information in text 2 Negations highly relevant in many applications including: occurs as cardinals, ordinals, non-numeric noun phrases Commercial decision making (e.g., hotel booking) 0 General-domain question answering systems (e.g., is Switzerland a member occurs with compositional cues of the EU?) Count information in KBs 3. Methodologies include: is expressed in two variants 0 Statistical inference o occurs semantically related count predicates Text extraction Pretrained LMs. Count information 4. can enrich KB 0 highlight inconsistencies